



St. PHILOMENA'S CENTRAL SCHOOL

(CBSE CURRICULUM)

HANDENAHALLI VILLAGE, SARJAPURA-562125

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GRIEVANCE/COMPLAINT REDRESSAL COMMITTEE 2025-26

As per the guidelines issued in the CBSE Circular dated December 7, 2019, a Grievance Redressal Committee has been established at SPCS School, in accordance with CBSE norms.

The committee's function is to address complaints lodged by students regarding issues such as bullying, ragging, harassment, inappropriate behavior, and other related concerns. Students with genuine grievances may approach the committee members in person, or if they prefer to remain anonymous, they can submit their complaints in writing via the suggestion box placed at the Administrative Block of the school.

The objectives of the Grievance Redressal Committee are as follows:

- To uphold the dignity of the school by ensuring a healthy atmosphere through the promotion of cordial student-teacher relationships.
- To encourage students to express their problems freely and frankly, without fear of retaliation.
- To advise all staff to treat students with affection and not engage in any revengeful behavior towards them for any reason.
- To enforce a strict policy against ragging in any form, both within and outside the school campus. Any violations of school rules should be promptly reported to the committee for immediate action.

Procedure for Lodging a Complaint:

Students are encouraged to submit their grievances in writing using the format available at the administrative office or by dropping a written complaint in the suggestion box. The Grievance Committee will take prompt action on all complaints, ensuring that the issue is addressed within a stipulated time frame.

The Grievance Redressal Committee is composed of the following members:

Sl. No.	Name	Designation
1.	Mrs. Yeasmin Nahar	Principal
2.	Mrs. Jibi Abraham	Teacher
3.	Mrs. Vanajakshi. V.	Teacher
4.	Mrs. Jesmin Nahar	Staff Nurse
5.	Mrs. Brotati Dey	Parent
6.	Mrs. Hemalatha	Parent

PRINCIPAL

ST. PHILOMENA'S CENTRAL SCHOOL
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